

Competition Terms and Conditions

1. Venue

The Venue is:

Cairns Convention Centre

Cnr Wharf & Sheridan Street, Cairns 4870 Queensland Australia

ABN: [74 605 320 976]

Entry into the Competition constitutes acceptance of these Terms and Conditions. All entry instructions and prize information published by the Venue form part of these Terms and Conditions.

2. Eligibility

- Entry is open to residents of the **Cairns Local Government Area, Australia** aged **18+**.
- Employees of the Venue and their immediate families are not eligible to enter.

3. Competition Period

- The competition starts on **Monday 1 December 2025** and ends on **Friday 12 December 2025 at 11:59 PM AEST**.
- Entries received outside this period will not be accepted.

4. How to Enter

To enter, participants must:

1. Follow Cairns Convention Centre on Instagram and Facebook (@ccc_cairns and @cairnsconvention)
2. Like the competition post on either Facebook or Instagram
3. Comment with a 🇺🇸 emoji on the same post you liked (Facebook or Instagram)

Bonus Entries:

Participants may receive **[2x]** bonus entries by signing up to the Venue's **What's On** email newsletter via [<https://www.cairnsconvention.com.au/news-media/newsletters/>].

5. Prize Details

- The winner will receive 10 tickets to use across selected live events hosted at Cairns Convention Centre in 2026. Each ticket includes a VIP Food & Beverage experience and complimentary car parking for the event.
- Total prize value: \$2,100 (Tickets: \$1,500, VIP Food & Beverage Package: \$500, Car Parking: \$100)

- Prize value is based on an approximate ticket price of \$150 per ticket. Actual ticket prices may vary depending on the event.
- Tickets are valid for selected events only and subject to availability. Jimmy Carr on Sunday 26 April 2026 is excluded. The winner can allocate tickets across different events as they choose.
- The Venue is not responsible for any changes or cancellations by event organisers.
- Eligible live events will be published on the Cairns Convention Centre 'What's On' page and may be updated from time to time. Conferences, exhibitions, and business events are excluded from this promotion. For events with multiple performance dates, the Venue reserves the right to specify which date(s) the prize tickets can be redeemed for. The winner may only use tickets for the designated date(s) advised by the Venue.
- The winner must notify Cairns Convention Centre at least five (5) business days prior to the event they wish to attend. Requests made after this timeframe cannot be accommodated, and attendance at that event will not be possible.
- Tickets must be used in accordance with the Cairns Convention Centre's ticketing and Venue policies. Lost or stolen tickets will not be replaced.
- Tickets do not include travel, accommodation, or any other costs associated with attending the events, except those specifically included in the prize details.
- Tickets are only to be issued to the winner and cannot be resold.
- Some events may have age restrictions or require proof of identity for entry. The winner is responsible for complying with these requirements.
- If events are cancelled or postponed due to circumstances beyond the Venue's control (including public health orders), no compensation will be provided. However, the tickets will return to the availability pool, and the winner may select another eligible event.
- The winner will receive instructions on how to redeem tickets. Failure to follow redemption instructions may result in forfeiture.
- The prize is not transferable or exchangeable and cannot be redeemed for cash.
- Attendance at events is subject to Cairns Convention Centre's Conditions of Entry, including security screening, prohibited items, and Venue policies. The ticketholder must comply with all Venue rules, including age restrictions, licensed Venue requirements, and any event-specific conditions. Failure to comply may result in refusal of entry without compensation.

6. Winner Selection

- The winner will be selected at the Venue's premises via a random draw conducted on **Monday 15 December 2025**.
- The winner will be notified via **direct message** within **48 hours**.
- If the winner does not respond within **7 days**, a new winner may be drawn and the prize will be forfeited. A valid email address or other contact details must be provided for the customer to have a valid entry.

- An Eligible Entrant must not use more than one (1) email account to submit entries.
- The winner will need to respond to the communication sent and will then be emailed their prize.
- Any cost associated with accessing the Competition Entry is the Eligible Entrant's responsibility and is dependent on the internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an Eligible Entrant to automatically enter repeatedly is prohibited and may render all entries submitted by that Eligible Entrant invalid.
- The Venue reserves the right, at any time, to verify the validity of entries and Eligible Entrants (including an Eligible Entrant's identity) and to disqualify any Eligible Entrant who, in the Venue's reasonable opinion, submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions will be accepted at the Venue's discretion. Failure by the Venue's to enforce any of its rights at any stage does not constitute a waiver of those rights.
- Incomplete or indecipherable entries will be deemed invalid.

7. Privacy

- By entering, participants agree to the collection, use, and disclosure of their personal information by the Venue for the purpose of conducting this competition, including contacting winners and distributing prizes.
- Personal information will be handled in accordance with the Venue's Privacy Policy, available at:
[<https://www.cairnsconvention.com.au/privacy-policy/>]
- The Venue may disclose personal information to third-party service providers and, as required, to Australian regulatory authorities. Entrants' details may also be used for future marketing and promotional purposes unless the entrant opts out.
- Entrants consent to their information being stored securely at the Venue's office and to overseas disclosure where necessary for competition administration, as outlined in the Privacy Policy.
- Requests to access, update, or correct personal information, or complaints regarding its handling, should be directed to: (07) 4042 4200 or info@cairnsconvention.com.au

8. General

- Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be redeemed for cash. (see Section 5 for full prize conditions).
- If for any reason a winner does not take a prize (or an element of a prize) at the time stipulated by the Venue, then the prize (or that element of the prize) will be forfeited and will not be redeemable for cash.

- If any prize (or part of any prize) is unavailable, the Venue reserves the right to substitute the prize (or that part of the prize) at its discretion.
- Entrants consent to the Venue using their name, likeness, image, and/or voice in any media for an unlimited period without remuneration for the purpose of promoting this competition and related activities.
- It is a condition of accepting a prize that winners comply with all conditions of use/redemption of the prize and any requirements of the prize supplier.
- If the competition is interfered with or disrupted in any way (including by vandalism, power failures, natural disasters, acts of God, civil unrest, strikes, computer bugs or viruses, tampering, or technical failures), the Venue reserves the right to cancel, terminate, modify, suspend, or recommence the competition.
- The Venue assumes no responsibility for:
 - any error, omission, interruption, or delay in the operation or transmission of any communication;
 - any theft, destruction, or unauthorised access to, or alteration of such communications;
 - any technical malfunction of any computer system or other equipment used for the competition;
 - any incorrect or incomplete information communicated during the competition;
 - any entry or prize claim that is late, lost, altered, damaged, or misdirected;
 - any variation in prize value;
 - any tax liability incurred by a winner or entrant.
- CAUTION: Any attempt to cause damage to any website or the information on any website associated with this competition or to otherwise undermine the fair and legitimate operation of this competition may be a violation of criminal and civil laws. The Venue reserves the right to seek damages to the fullest extent permitted by law in the event that any such attempt is made.
- To the full extent permitted by law, the Venue and its related companies exclude all liability for any loss (including any damage, claim, injury, cost or expense) which is suffered or incurred by any Eligible Entrant in connection with the Competition or prizes, including:
 - any indirect, economic or consequential loss;
 - any loss arising from the negligence of a Relevant Party;
 - any liability for personal injury or death.
- Nothing in these conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia.
- Privacy will be managed in accordance with Section 7 and the Venue's Privacy Policy.

- Attendance at events is subject to Cairns Convention Centre's Conditions of Entry, available at [<https://www.cairnsconvention.com.au/conditions-of-entry/>]. The Venue is not responsible for any refusal of entry or removal from the Venue due to non-compliance with these conditions.
- This promotion is in no way sponsored, endorsed or administered by, or associated with Mailchimp, Instagram or Facebook. Entrants agree to completely release Mailchimp, Instagram and Facebook from any liability associated with this competition.
- The Venue reserves the right to cancel or amend the competition and these terms and conditions without notice.