

Monthly prepaid parking instructions

Once your application is processed, we will provide you with a QR code specific to the registered vehicle.

To activate monthly prepaid parking, enter the Cairns Convention Centre car park, and use the pay station, located next to the Arena Entrance within the car park, to scan your QR code and pay for your monthly parking, using a valid credit card. Please keep the receipt issued by the car park station. No other receipts are available.

Prepaid monthly parking can commence at any day of the month, and runs for one calendar month, from first activation. For example: prepaid parking activated on 19th of the month will expire on the 18th of the following month. Prepaid parking can be purchased up to 2 weeks in advance of activation.

Keep your QR code safe. Use this QR Code to pay for future monthly prepaid parking.

Prepaid parking will allow the nominated vehicle to enter and exit the car park for an unlimited number of times, including multiple entry and exits on any one day, during car park opening hours during the calendar month.

The monthly prepaid parking period cannot be suspended, and inability to use the pass, for any reason, will not be grounds for a refund or extension of the prepaid parking period. We advise you to consider your expected usage considering your upcoming leave, public holidays and published car park closures.

Overnight parking is prohibited, and a penalty fee will apply.

Car parking spaces are unreserved and availability is not guaranteed.

The car park will on occasion be closed for maintenance or for operational reasons. The Cairns Convention Centre will provide as much notice as possible of closures. Unfortunately we are unable to offer refunds or extensions of monthly prepaid access due to closures.

Please direct any enquiries to: parking@cairnsconvention.com.au